

CANCELLATION & REFUND POLICY

This **Cancellation & Refund Policy** (hereinafter referred to as the “**Policy**”) applies to you when you become a paid member on our website – www.gnosisnz.com or App - ‘**Gnosis – Automated Project and Contract Management**’ (hereinafter referred to as the “**website**” or “**Site**” or “**App**” or “**Platform**”).

Please read this Policy carefully, as it forms a binding agreement between you and Gnosis. If you do not accept this Policy in its entirety, then you may not purchase our subscriptions.

This Policy shall be read in conjunction with our **Terms & Conditions** and our **Privacy Policy** statement.

1. ACCEPTANCE OF THIS POLICY

By subscribing to one of our subscription plans to use the Services of our website, you hereby represent that you have read, understood, and agreed to be bound by this Policy and our Terms & Conditions posted on the website, and as updated from time to time.

2. SERVICE DESCRIPTION

Gnosis offers various content, features, templates, tools, reports, and functionalities on the website. When you purchase our Subscription plans, you will be provided with a license to one or more of the contents, tools, reports, features, and functionalities available on the website on a limited license basis.

3. CANCEL AT ANY TIME

Paid plans are subscriptions that auto-renew by default. You can cancel auto-renewal at any time to cancel your subscription. Cancelling auto-renew prevents your payment method from being charged at your next billing date. Your current subscription (the time you already paid for) isn’t affected, so you’ll continue to be able to access and benefit from paid features until your next billing date. **To cancel, please write to us at**

info@gnosisnz.com with your registered email.

4. REFUNDS

As a subscription-based service, we do not offer refunds for any payments made for our services for any reason whatsoever, including without limitation, for partial use or non-use. By subscribing to our services, you agree to our no-refund policy. However, if you face any issues with any of our services, please write to us at info@gnosisnz.com and we will try our best to sort it out to your satisfaction. We value your feedback and are committed to addressing any concerns you may have.

5. RESERVATION OF RIGHT

- We also reserve the right, in our sole discretion, to take such steps as may be reasonably necessary to verify your identity for processing your request.
- We reserve the right, in our sole discretion, to modify the prices of our subscription plans, without any notice. *However, if you have already purchased a subscription plan at an older price, you will continue to enjoy that subscription plan for the current billing cycle.*
- Without limiting the foregoing, the Company reserves the right to: (i) revoke any stated offer; (ii) correct any errors, inaccuracies, or omission; and (iii) make changes to prices, content, promotion offers, product descriptions or specifications, or other information without obligation to issue any notice of such changes.

6. UPDATES TO THIS POLICY

We may add to or change or update this **Cancellation & Refund Policy** at any time, from time to time, entirely at our own discretion, with or without any prior written notice. You are responsible for checking this Policy periodically. Your use of the site after any amendments to this Policy shall constitute your acceptance to such amendments.

*Last updated on **April 17, 2023***
